

Davidson Family Services  
 Outcome Assessment Report  
 For 2019



**Item 1**

**Specific Goal:** Report on Relative Profit Margin throughout the year on a monthly basis and publish results on web site.

**Measurable:** Each month as monthly financial information is processed.

**Achievable:** Yes, monthly as financial information is processed.

**Relevant:** Data in this area is essential for budgeting and planning.

**Time:** Data will be published on the web site two weeks after the end of the previous calendar month.

**Reports:**

Monthly progress for percent margin as % of 2019 budget.

Relative YTD % Margin as % of Budget												
Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
82	87											

**Item 2**

**Specific Goal:** Report on Service Utilization Percentages throughout the year on a monthly basis and publish results on web site.

**Measurable:** Each month as monthly service data is processed.

**Achievable:** Yes, monthly as monthly service data is processed.

**Relevant:** Data in this area is essential for budgeting and capacity planning for each service program.

**Time:** Data will be published on the web site two weeks after the end of the previous calendar month.

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**Reports:**

Monthly progress for percent utilization by service type:

	Utilization %											
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
RS	95	95										
DS	72	76										
TFC	98	92										
CN	71	66										
CLS	81	74										

- RS- residential supports services
- DS – day supports services
- TFC – Therapeutic Foster Care
- CN - Community Networking
- CLS – Community Living & Supports

**Item 3**

**Specific Goal:** Report on Status of the new goal of lowering the amount of revenue in Accounts Receivable. The goal is measured as the ratio of accounts receivable at the end of the month to the amount of revenue posted for the month of interest. A baseline will be established during the year as data becomes available.

**Measurable:** Each month as revenue information is processed.

**Achievable:** Yes, monthly as financial information is processed and analyzed.

**Relevant:** Accounts receivable information is relevant for budgeting and planning, payroll, accounts payable, tax payroll, and other cash flow information.

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**Time:** Data will be published on the web site two weeks after the end of the previous calendar month.

**Reports:**

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
% AR/ Rev	3.2	47.5	53.7										