

Davidson Family Services
 Outcome Assessment Report
 For 2018



Item 1

Specific Goal: Report on Relative Profit Margin throughout the year on a monthly basis and publish results on web site.

Measurable: Each month as monthly financial information is processed.

Achievable: Yes, monthly as financial information is processed.

Relevant: Data in this area is essential for budgeting and planning.

Time: Data will be published on the web site two weeks after the end of the previous calendar month.

Reports:

Monthly progress for percent margin as % of 2018 budget.

	Relative YTD % Margin as % of Budget												
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
	94	113	109	109	113	111	108	110	113	111			

Item 2

Specific Goal: Report on Service Utilization Percentages throughout the year on a monthly basis and publish results on web site.

Measurable: Each month as monthly service data is processed.

Achievable: Yes, monthly as monthly service data is processed.

Relevant: Data in this area is essential for budgeting and capacity planning for each service program.

Time: Data will be published on the web site two weeks after the end of the previous calendar month.

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Reports:

Monthly progress for percent utilization by service type:

	Utilization %											
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
RS	96%	97%	97%	95%	96%	97%	95%	93%	98%	98%		
DS	74%	74%	71%	71%	77%	77%	72%	71%	70%	70%		
TFC						89%	88%	99%	96%	98%		
CN	74%	73%	74%	75%	74%	70%	73%	69%	61%	71%		
CLS	89%	88%	84%	85%	84%	86%	93%	82%	74%	80%		

- RS- residential supports services
- DS – day supports services
- TFC – Therapeutic Foster Care
- CN - Community Networking
- CLS – Community Living & Supports

Item 3

Specific Goal: Report on Status of the new goal of lowering the amount of revenue in Accounts Receivable. The goal is measured as the ratio of accounts receivable at the end of the month to the amount of revenue posted for the month of interest. A baseline will be established during the year as data becomes available.

Measurable: Each month as revenue information is processed.

Achievable: Yes, monthly as financial information is processed and analyzed.

Relevant: Accounts receivable information is relevant for budgeting and planning, payroll, accounts payable, tax payroll, and other cash flow information.

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Reports:

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
% AR/ Rev	10.0	50.8	47.3	47.8	6.2	47.0	40.5	44.2	47.8	3.7			