

Davidson Family Services  
 Outcome Assessment Report  
 For 2017



**Item 1**

**Specific Goal:** Report on Relative Profit Margin throughout the year on a monthly basis and publish results on web site.

**Measurable:** Each month as monthly financial information is processed.

**Achievable:** Yes, monthly as financial information is processed.

**Relevant:** Data in this area is essential for budgeting and planning.

**Time:** Data will be published on the web site two weeks after the end of the previous calendar month.

**Reports:**

Monthly progress for percent margin as % of 2016 budget.

Relative YTD % Margin as % of Budget												
Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
166	131	139	114	113	121	111	105	100				

**Item 2**

**Specific Goal:** Report on Service Utilization Percentages throughout the year on a monthly basis and publish results on web site.

**Measurable:** Each month as monthly service data is processed.

**Achievable:** Yes, monthly as monthly service data is processed.

**Relevant:** Data in this area is essential for budgeting and capacity planning for each service program.

**Time:** Data will be published on the web site two weeks after the end of the previous calendar month.

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**Reports:**

Monthly progress for percent utilization by service type:

	Utilization %											
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
RS	98	98	98	96	98	96	95	95	93			
DS	79	79	92	74	88	83	73	83	67			
RCI												
PC	69	64	71	54	62	77	56	70	59			
IHSB	89	72	87	77	93	92	83	94	87			
CN & CLS	77	67	78	65	75	75	64	73	66			

- RS- residential supports services
- DS – day supports services
- RCI – respite services
- PC – personal care services
- IHSB – In Home Skill Building
- CN - Community Networking

**Item 3**

**Specific Goal:** Report on Status of the new goal of lowering the amount of revenue in Accounts Receivable. The goal is measured as the ratio of accounts receivable at the end of the month to the amount of revenue posted for the month of interest. A baseline will be established during the year as data becomes available.

**Measurable:** Each month as revenue information is processed.

**Achievable:** Yes, monthly as financial information is processed and analyzed.

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**Relevant:** Accounts receivable information is relevant for budgeting and planning, payroll, accounts payable, tax payroll, and other cash flow information.

**Time:** Data will be published on the web site two weeks after the end of the previous calendar month.

**Reports:**

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
% AR/ Rev	50.0	54.6	46.7	53.8	46.7	57.9	52.4	45.9	51.1				