

Title	<i>Strategic Plan</i>	Rev: 0			Date: 12/18/2015
Prepared by:	John Davidson, Cindy Davidson	Year: 2016			Page 1 of 2
Planning Activity	How	Consideration	Recommendations	Approved Plan	Performance Indicators

National Accreditation	DHI maintains positive relationships with various regulatory entities such as the MCO's DMA, DHSS, etc. As a member of the NC Providers Council, we are able to keep informed of changes to standards at both the State and Federal levels.	Adopted from 2015 Strategic Plan	Accreditation manager has been appointed to oversee accreditation process and committees.	Approved	Various National accreditation performance monitor criteria.
Development of Therapeutic Counseling Program	Obtain approval from Smoky Mountain Center to provide Therapeutic Counseling to consumers in SMC catchment area	Opportunities for growth has been recognized in the SMC catchment area	Therapeutic Counseling will be conducted in the business office in Swannanoa, and Andrews NC.	Approved	Begin activity in the program measured by monthly revenue.
Development of the STRS Program	Development transitional facilities for consumers changing from Intensive Care Facility to community	A new program through SMC to provide a means for consumers leaving ICF's to smoothly transition to community setting		Approved	Increased activity in the program measured by number of consumers served monthly revenue.
Meet 2016 Budget for Funding, Expenses and Margin	2014 Budget has been prepared and approved with goals for revenue, expenses cost and profit margins.	Adopted from 2015 Budget		Approved	Funding, Expenses, and Margin Analysis

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Summary of Approvals					
National Accreditation					
Development of the Therapeutic Counseling Program					
Development of Smoky Mountain Area					
2016 Budget					